

## Michael George Lowe

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### Objective

A position in the Management Information Systems field with emphasis on network administration, training and technical support.

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### Experience

**Computing Information Systems Technician I** Oct. 1999 to present  
Academic Information Technologies, Iowa State University

- Operates large multiprocessing and midrange computers and associated devices.
- Coordinates policies and procedures necessary to maintain work flow through computers, monitors, and networks consisting of multiple interconnected local and remote systems (900 workstations, 10,000 PC/LAN computers).
- Delegates tasks and projects where appropriate.
- Conducts formal training and development to clients and staff.
- Provides continuous uninterrupted service to (30,000) clients.

**Computing Information Systems Student Consultant** Aug. 1997 to Oct. 1999  
Academic Information Technologies, Iowa State University

- Assisted the supervision and training of incoming help desk consultants to develop and implement quality technical, local and remote, networked support.
- Developed web based procedures and information for supporting lab operations.
- Performed staffing analysis, computer systems analysis, and simulation programming.
- Analyzed computer lab operations, labor and management performance.

**Facilities Mechanic Student** May 1994 to Aug. 1997  
University Student Apartment Complex, Iowa State University

- Supervised and trained a team of 6 student mechanical workers to install and maintain university housing ISN networking communications.
- Responded to tenet requests both routine and non-routine.

**Flight Engineer** Dec. 1985 to Nov. 1992  
United States Air Force, McChord AFB, WA

- Serviced, operated and maintained fixed wing aircraft, passenger and freight delivery systems (Lockheed C-141) for flight safety and efficiency.
- Performed system analysis on aircraft performance and handling.
- Made recommendations based on computer models to evaluate aircraft throughput.

**Flight Crew Chief** Oct. 1982 to Oct. 1985  
United States Army, 101st Airborne, Ft Campbell, KY

- Supervised maintenance and flight operations on assigned Medivac helicopters.
- Operated and maintained patient medical systems.
- Performed routine evacuation of wounded troops and civilians.
- Assisted medical aid to patients both military and civilian in war and peacetime operations.

## Special Skills/ Training

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- Computer Languages: COBOL, C/C++, MS Visual C++, HTML, Perl, CGI, MySQL, JAVA
- Operating Systems: Microsoft Windows (3.1, 3.11, 9x/2000, NT 4.0), IBM OS/2 (3.x, 4.0), MacOS (7.6, 8.x, 9.0.x), Digital Unix, Ultrix, Linux, FreeBSD, NetBSD, MS Dos
- System Administration: Networked PC's, Workstations, Novell Client, MS Office (Word, Access, Excel, PowerPoint, Outlook), Norton Antivirus, RLink, Apache Web Server, Sun Microsystems StarOffice, ClarisWorks, Applix, SAS, SPSS, Maple, Matlab

## Education

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<b>Iowa State University</b> Ames, IA Bachelor of Science Management Information Systems.	Aug 2002
<b>United States Air Force NCO Academy</b> Travis AFB, CA Noncommissioned Officers Leadership School.	May 1990
<b>United States Air Force Airlift Command</b> Altus AFB, OK Flight Engineer School - Fixed Wing Aircraft Performance.	May 1987
<b>United States Army Aviation Logistics School</b> Fort Eustis, VA UH-60A Helicopter Repair Technician - 67T20.	Jan. 1985
<b>United States Army Aviation Logistics School</b> Fort Rucker, AL UH-1H Helicopter Repair Technician - 67N10.	Mar. 1983

## Activities

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<b>Cyclone Amateur Radio Club</b> Elected Station Manager.	Aug. 1999 to present
<b>The American Radio Relay League</b> FCC Licensed Member.	Aug. 1999 to present
<b>Farm Aid</b> Assistant Manager of a small food stand, sponsored by Swanson Foods, Inc..	Summer 1996
<b>Special Olympics</b> Responsible for the coordination and control of specially gifted athletes in various Olympic events.	Summer 1990

## References

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Available on request.